The Eaquals Charter for Associate Members

Associate Members of Eaquals are committed to supporting and promoting quality in language education.

They undertake to:

1 Take part in Eaquals activities and contribute to the achievement of the association's aims.

2 Have clear public statements of their commitment to quality in their domain of activity, in the form of charters, codes of practice or other appropriate documents.

3 Implement appropriate and effective procedures for quality assurance and control.

4 Take account of, and where it is relevant, comply with and implement, the principles of the Common European Framework of Reference.

5 Institute appropriate complaints and grievance procedures for users of their services.

6 Provide Eaquals with an annual report demonstrating their involvement in Eaquals activities.